

# Terms & Conditions

Please read all the terms and conditions of NVBS carefully before signing this document.

NVBS kindly request you do not sign the document without reading and understanding each point. NVBS management has clearly instructed the sports coordinator and all our coaches to explain to each parent the meaning of terms and conditions to ensure complete understanding before you proceed with signing while you are coming for enrolment. If there is any point with which you disagree, we humbly ask that you refrain from signing. Your acknowledgment and acceptance are essential to maintaining a transparent relationship between the academy and our valued parents.

## New Vision Badminton Sport (NVBS) Vision

NVBS vision is to promote sport and a healthy lifestyle to young children and provide them the platform for participation in big tournaments through rigorous training in Badminton. Inspiring the society to encourage more in physical activities which help people to stay fit & healthy.

## New Vision Badminton Sport (NVBS) Mission

Grow and strengthen Badminton in society by creating interest in people & training small kids to become professional players and helping them achieve laurels at the National and International levels.

### 1. General Rules & Regulations

- 1.1. The admission is subject to the selection/decision of New Vision Badminton Sport.
- 1.2. New Vision Badminton Sport reserves the right to suitability change/amend the terms and conditions.
- 1.3. The training session (s) schedule shall be planned and designed by New Vision Badminton Sport.
- 1.4. The maximum student coach ratio for training session (s) shall be 6:1 for 1hr & 50 minutes, 8:1 for 2hrs & 20 minutes and 8:1 for 3hrs & 20 minutes.
- 1.5. New Vision Badminton Sport reserves the right to exclude any trainee/player/person from coaching sessions (s) and or training activities for a breach of the terms and conditions or whom we consider to be unfit to badminton, a danger to themselves or others or who are displaying a bad conduct, abusive or disruptive behavior.
- 1.6. The trainees/players/parents shall be responsible for any damage (s) to the infrastructure of New Vision Badminton Sport training premises/centers/locations occurring due to negligence by the trainee/players.
- 1.7. New Vision Badminton Sport shall use trainee/players name, pictures, photo's, voice and words in television, radio, film, newspaper, magazine, website, social channels, and other media and form for the purposes and communication of New Vision Badminton Sport during the tenure of the trainee/player and thereafter.
- 1.8. The trainees/players must bring their own sports equipment's (such as racquets, shoes, etcetera)
- 1.9. The trainees/players should report at least [5] minutes prior to the training session (s) start time. New Vision Badminton Sport follows an attendance system, any missed training session (s) will be counted as absent.

- 1.10. If the trainee/player misses any of the training session (s) in a month without prior information to the coach, New Vision Badminton Sport is not responsible to provide compensation/makeup session (s). The coach may consider compensation/makeup session (s) for valid reasons; such session (s) to be completed within the payment month.
- 1.11. Parents seeking interaction with the coach and or the management of New Vision Badminton sport are requested to do so with prior appointment, ideally an appointment shall be before or after the training session (s).
- 1.12. To encourage focus and discipline of trainees/players, parents/guardians accompanying are requested to refrain from entering the court area and or interacting with the trainee/player during the training session (s) is on.
- 1.13. Parents will be allowed to see their child improvement and progress every [1] month (s) upon prior request.
- 1.14. Should a trainee/player stop the training session (s) and decides/wishes to re-join after a minimum period of 1 month [31 days] without a valid reason and prior official information through academy email [info@nvbs.com.qa], a re-enrollment/registration process is required by New Vision Badminton Sport with re-enrollment fee & analysis report fee [QAR 125].
- 1.15. The trainees/players/parents can collect the mobile number of the coaches to stay in contact or in touch about communication (s) related to badminton training session (s), progress, and so on. As a policy, any personal level of communication (s) will not be entertained by the coaches of New Vision Badminton Sport at all times.
- 1.16. Parents and students are not permitted to contact coaches directly on personal numbers during training hours; all communication must be made only through the Admin Office or Sports Coordinator, and all responses from coaches will also be routed through official academy channels. In case of emergencies, parents may contact the Sports Coordinator directly at +97433591024 or +97470704534, and the academy will arrange for the concerned coach to respond accordingly.
- 1.17. Parents/guardians must collect their child only from the designated pickup area (portable cabin or outside the badminton court). Entry into the court, training, or coaching area during training hours is strictly prohibited. In case of any emergency requiring early pickup, parents/guardians may contact the Sports Coordinator.
- 1.18. Players are advised to avoid wearing or bringing jewelry items during training sessions.
- 1.19. Please ensure that all personal belongings are with you before leaving the academy. This includes all items such as jewelry, rackets, and other valuables. Do not leave any items on or around the badminton court.
- 1.20. In case of any lost or found items, kindly coordinate with the sports Coordinator (+97433591024 & 70704534).
- 1.21. In case of a medical emergency, immediate action will be taken by contacting emergency services (999 ambulance) to ensure the player receives prompt medical attention. Parents will be informed as soon as possible after the necessary emergency response has been initiated.
- 1.22. Whenever a parent withdraws their child from the academy, it is mandatory to send an official email stating the reason for withdrawal to NVBS at info@nvbs.com.qa for record-keeping and communication purposes.
- 1.23. Coaches will advise players when it is necessary to change their racket grip, and parents are expected to support and permit these recommendations.

## **2. Fees & Payments Policy**

- 2.1. For first-time enrollment, a one-time payment of 200 QAR is required per player/trainee. This includes a 100 QAR registration, 25 QAR for the analysis report, and 75 QAR for one pair of uniform, which reflects the quality and unity of our academy.
- 2.2. The training session (s) fees should be paid in full on a monthly basis on or before the [3<sup>rd</sup>] of every month irrespective of the attendance and the trainee/player should complete their training session (s) within the payment month. Carry forward or replacement fee session (s) or refunds and or adjustments are not permitted.
- 2.3. Partial fees payment is not allowed in New Vision Badminton Sport. Trainees who are having partial attendance in a month without valid reason and prior official information through academy email [info@nvbs.com.qa] have to pay the full month training fees to NVBS. New enrollment trainees are exceptional.
- 2.4. As per our academy's progress report criteria the trainees/players progress report will be provided periodically, subject to additional fees (QAR 25 for Progress Report).
- 2.5. As per our academy's Analysis report criteria, the trainees/players analysis report will be provided within 15 days from their joining date.
- 2.6. All payment (s) should be done via card payment to New Vision Badminton Sport in Qatar Riyals (QAR).
- 2.7. All trainees must pay the full month's fees regardless of attendance. Since we operate our academy like a school, we expect 100% attendance from our trainees to ensure their consistent development. Additionally, we maintain a 6:1 student-to-coach ratio for 1:50 hrs training session and 8:1 student to coach ratio for 2:20 hrs, furthermore, for top class elite players of NVBS we provide 3.20 hrs session. Therefore, we have to maintain a required total strength of trainees in our classes every month for acquiring our company's expenses like coach's salary, facility rent, admin and facility management

employee's salary, court maintenance, accommodation, transportation. monthly tournaments, sponsorship for NVBS players with achievements, expenses for coaches for taking NVBS players for tournaments outside Qatar (Air ticket, accommodation, food), social media and newspaper articles payment for bringing out kids' identity out to the society and world, shuttle expenses, etc.

- 2.8. Missed classes must be compensated within the same month, provided the trainee informs the concerned coach in advance.
- 2.9. In case of unforeseen circumstances such as pandemics, war, natural calamities, government restrictions, or similar situations, the academy will continue training through online sessions, and full fees will remain applicable as per the chosen plan.
- 2.10. The academy offers flexible term options of 4-month, 6-month, and 12-month plans. Fees for these plans are calculated based on the standard monthly rate multiplied by the selected duration, with applicable discounts.
- 2.11. Payments can be made as per the chosen plan, either on a monthly basis or for the selected term duration (4, 6, or 12 months).
- 2.12. Fees are applicable for the entire enrolled period, irrespective of attendance, travel, or temporary relocation. Non-attendance does not affect the fee obligation.

### **2.13. Term Plan Discount Policy**

For all training programs, term plans (4 months, 6 months, and 12 months) are offered at specially discounted package rates.

The term fee is calculated using a reduced monthly rate, which is lower than the standard monthly fee. In addition to this, an extra fixed discount is applied on the total term amount, depending on the selected level and duration.

The discount structure is as follows:

- Beginner Level: 4 Months – QAR 100 | 6 Months – QAR 200 | 12 Months – QAR 400
- Intermediate Level: 4 Months – QAR 200 | 6 Months – QAR 300 | 12 Months – QAR 600
- Advanced Level: 4 Months – QAR 250 | 6 Months – QAR 400 | 12 Months – QAR 800
- Elite Level: 4 Months – QAR 300 | 6 Months – QAR 500 | 12 Months – QAR 1000

These discounts are already included in the published term fees and are offered as part of a bundled pricing benefit. The term fees are therefore lower than the standard monthly fee calculation.

## **3. Tournaments Policy**

- 3.1. The tournament (s) selection and entries for the trainees/players is a part and responsibility of New Vision Badminton Sport and should not be done by the trainees/players/parents at all times/occasions and therefore, please contact/get in touch with the coach or the management of New Vision Badminton Sport to do so.
- 3.2. The tournament entries, number of categories/selections, partner selection, and uniform/dress code shall be decided by the coach and or the management of New Vision Badminton Sport at all times/occasions.
- 3.3. It is mandatory that all trainee/player wear New Vision Badminton Sport uniform for all the tournament (s) including the price distribution ceremony of the tournament (s). (Uniforms are sold at a minimal cost).
- 3.4. New Vision Badminton Sport will do all possible to assign a coach to be present during the tournament (s) and only the coaches are allowed to have discussion (s) with trainee/players while the game/match(s) are going on.
- 3.5. As a policy, for each tournament (s) entries/participations outside [Qatar], the player/trainee/parents should complete and sign consent letter [a separate terms and agreement] provided by New Vision Badminton Sport.
- 3.6. The player/trainee/parents are responsible for any applicable fees and related expenses for the tournament (s) entries/participations inside or outside Qatar.
- 3.7. When a trainee/player wins a tournament (s), New Vision Badminton Sport will promote and or post such victory announcement (s) across multiple channels (new paper, social, etcetera). The trainee/player/parents shall not create/promote/post a new announcement independently without consent from New Vision Badminton Sport because only when they go through the reputed organization players will get a proper value and maintain professionalism.
- 3.8. The academy does not accept requests from parents or players regarding partner selection or match formats. All decisions related to singles or doubles participation, as well as partner combinations, will be made solely by the NVBS management and coaching team. NVBS Academy's primary objective is to develop strong individual (singles) players, and all decisions are aligned with this long-term vision. Doubles pairings, when required, will be formed exclusively among players within the academy, and no external partnerships or arrangements will not be considered. Any external participation or collaboration will not be considered unless it is reviewed in line with applicable policies and receives prior approval from the academy management, and only if it does not in any way negatively impact NVBS players or the academy. All decisions will be based on the academy's training structure, player development plans, and applicable

guidelines, in coordination with parents where necessary. Any external participation or collaboration will be considered only after reviewing applicable policies and with prior approval from the academy management. The academy (NVBS) is authorized to collaborate with other academies, applicable only upon acceptance of NVBS Terms and Conditions, to identify suitable players and enter into mutual understandings where appropriate, ensuring equal overall benefit and development for NVBS players and players from the partnering academy.

#### **4. Dress Code Policy**

- 4.1. The trainees/players must wear proper badminton attire and shoes during training sessions at all times.
- 4.2. Boys/Gents: Sports shorts & T-shirts
- 4.3. Girls/Ladies: Sports skirt, shorts, tights & T-shirts
- 4.4. Footwear: Non-marking badminton shoes, sports socks

#### **5. Medical Emergency & Non-Emergency Policy**

- 5.1. In the case of any medical emergency arising during any activity (s), New Vision Badminton Sport shall take measures necessary to ensure that the trainee/player/student is provided with hospitalization.
- 5.2. If a non-emergency medical situation arises during any activity (s), New Vision Badminton Sport will provide basic first aid treatment to the trainee/player/student such as icing, pain relief spray, stretching, etcetera.

#### **6. Reimbursement Policy**

- 6.1. Once the genuine certificates are produced through our academy's official email the refunds will be given for the fee paid.

#### **7. Coach Interaction & Authority Policy (Mandatory)**

All coaches are appointed by the management solely for the development of students. The management is responsible for appointing and supporting coaches by providing travel, accommodation, visas, and all necessary arrangements. NVBS operates under the direct guidance and expertise of the Chief Coach of the management, Manoj Sahajan. His professional knowledge in sports and sports science forms the foundation of all training systems within the academy. All training systems, including session structures, schedules, methodologies, and player development programs, are centrally designed and monitored by the management and Chief Coach. This structured system ensures consistency, discipline, and long-term athlete development. At the same time, all appointed coaches are qualified professionals with valuable experience and knowledge. They are encouraged to apply their coaching skills, share their expertise, and contribute positively to the development of players within the framework of the NVBS training system. However, no coach is permitted to independently alter, override, or operate outside the established system designed by the management. The training schedule, methodology, and execution will be implemented as structured by the management and will continue consistently without deviation.

#### **8. Parent Interaction Guidelines**

Parents must clearly understand and strictly follow the below:

- Parents must not attempt to influence, approach, or build personal or professional relationships with coaches for the benefit of their child.
- Parents must not give special importance to any individual coach or assume that such actions will improve their child's performance.
- Such practices are strictly prohibited and will not be entertained under any circumstances.

Parents/guardians are allowed to communicate with coaches only regarding their child's badminton development, including:

- Training progress
- Training methods
- Player performance
- Tournament participation
- Overall player development

However, all communication must be approved in advance by the sports Coordinator or management. Discussions must be

strictly limited to matters concerning the child's personal progress and development. Parents are not permitted to discuss any unrelated matters with the coaches. All training opportunities, including player progression and tournament participation, are structured and overseen solely by NVBS management. No external influence or individual coordination will be accepted.

## **9. Professional Conduct & Ethics:**

- 9.1 Parents/guardians are expected to maintain respectful and professional behavior at all times within the academy premises.
- 9.2 Any display of superiority, influence, or inappropriate attitude toward coaches or staff will not be tolerated.
- 9.3 Parents must not attempt to influence, approach, or engage coaches for personal arrangements outside the academy structure.
- 9.4 Offering personal benefits, alternative employment, higher salaries, or inviting coaches to join other academies is strictly prohibited.
- 9.5 Parents/guardians must not use personal influence, status, financial strength, or authority to create undue pressure on coaches or staff. Any behavior—verbal or non-verbal—that projects superiority, attempts to impress, or seeks to build personal loyalty outside the academy framework will be treated as a violation of professional ethics. Engaging coaches with statements or attitudes that suggest personal power, influence, or promises of support (such as encouraging them to act against academy policies) is strictly prohibited.
- 9.6 Parents/guardians are strictly prohibited from engaging coaches in discussions or proposals related to starting new academies or similar ventures. This includes offering financial backing, proposing higher salaries, requesting operational or technical guidance, or asking coaches about their willingness to join such setups in the future. Any such direct or indirect approach will be treated as a serious violation of the academy's policies and professional ethics.
- 9.7 Any attempt to undermine the academy's system, directly or indirectly, will be considered a serious violation.
- 9.8 Coaches are trained professionals under NVBS, and their roles, responsibilities, and associations are strictly managed by the academy. Interfering with this structure in any manner is not permitted.

The academy maintains a professional and disciplined environment, and all parents/guardians are required to respect these policies without exception.

## **10. Compliance & Enforcement**

This policy has been implemented to ensure discipline, fairness, transparency, and the proper development of all students. Any violation of the above guidelines will result in strict action by the management.

## **11. WhatsApp Group Guidelines**

- 11.1 The official WhatsApp group is an important communication platform created to share training-related information, updates, and guidance, and to ensure easy access for all parents.
- 11.2 Parents are expected to remain in the group to stay informed about all relevant academy activities and communications.
- 11.3 If a parent wishes to exit the group, they must inform the academy in advance by sending an email stating the reason for leaving.
- 11.4 Upon receiving the communication, the academy will proceed with the necessary action, including removal from the group if required.
- 11.5 Exiting the group without prior notice may lead to misunderstandings and can affect the transparency of communication within the academy community. Therefore, all parents are requested to follow the proper communication process.
- 11.6 The academy may share, promote, and motivate players' achievements, including achievements outside the academy—such as school performance, academic results, sports accomplishments, and other skills—through official communication platforms (e.g., WhatsApp groups) for player recognition and encouragement.

## **12. Player Development / High Performance Pathway**

Parents who have a clear ultimate aim and are interested in their child choosing badminton as a career can approach me at the number mentioned below.

Manoj Sahibjan

Chief Coach & High-Performance Director & Developer (HPDD)

Phone: +974 7059 0300

Email: info@nvbs.com.qa

Email: manoj.sahibjan@gmail.com

As Parents, we have carefully read and understood all the terms and conditions of NVBS. We truly appreciate the responsibility, commitment and dedication the academy puts into our child's growth in badminton with required knowledge, quality and discipline for their sports career. After fully understanding the meaning of these terms and conditions only, we are making the decision to sign below. We acknowledge that signing is our personal choice, and if we did not agree with the terms and conditions, we would not proceed with signing.

Trainee/Player Name( Enrollee) :- \_\_\_\_\_

Parent / Guardian Name :- \_\_\_\_\_

Relationship :- \_\_\_\_\_

Parent / Guardian Signature :- \_\_\_\_\_



Banazir Manoj  
CEO & Co- Founder  
NVBS



Manoj Sahibjan  
Chief Coach & High Performance  
Director and Developer (HPDD)



(COMPANY SEAL)